Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Information</td>
<td>3</td>
</tr>
<tr>
<td>CLI-Sarajevo Important Contacts</td>
<td>4</td>
</tr>
<tr>
<td>Your Course</td>
<td>5</td>
</tr>
<tr>
<td>Important Dates</td>
<td>5</td>
</tr>
<tr>
<td>Books &amp; Computers</td>
<td>5</td>
</tr>
<tr>
<td>Academic Load &amp; Extracurricular Activities</td>
<td>5</td>
</tr>
<tr>
<td>Travel &amp; Visas</td>
<td>6</td>
</tr>
<tr>
<td>What to Pack</td>
<td>6</td>
</tr>
<tr>
<td>Arrival &amp; Departure</td>
<td>8</td>
</tr>
<tr>
<td>Visas</td>
<td>8</td>
</tr>
<tr>
<td>Pick-Up</td>
<td>8</td>
</tr>
<tr>
<td>Carrying Your Passport</td>
<td>8</td>
</tr>
<tr>
<td>Financial Matters</td>
<td>9</td>
</tr>
<tr>
<td>Billing Schedule</td>
<td>9</td>
</tr>
<tr>
<td>Insurance</td>
<td>10</td>
</tr>
<tr>
<td>Academic Information</td>
<td>11</td>
</tr>
<tr>
<td>Transcripts, Credit Transfer, Auditing</td>
<td>11</td>
</tr>
<tr>
<td>Your ASU Student Account</td>
<td>11</td>
</tr>
<tr>
<td>Housing &amp; Logistics</td>
<td>12</td>
</tr>
<tr>
<td>Placement Exam</td>
<td>12</td>
</tr>
<tr>
<td>Housing</td>
<td>12</td>
</tr>
<tr>
<td>Cell phones</td>
<td>12</td>
</tr>
<tr>
<td>Code of Conduct</td>
<td>12</td>
</tr>
<tr>
<td>About the Location</td>
<td>13</td>
</tr>
<tr>
<td>Region, Safety, Etiquette, Resources</td>
<td>13</td>
</tr>
<tr>
<td>Udrženje Lingvisti</td>
<td>13</td>
</tr>
<tr>
<td>The City of Sarajevo</td>
<td>13</td>
</tr>
<tr>
<td>Culture Shock</td>
<td>13</td>
</tr>
<tr>
<td>Meals &amp; Lunch Options</td>
<td>13</td>
</tr>
<tr>
<td>Internet</td>
<td>13</td>
</tr>
<tr>
<td>Printing</td>
<td>13</td>
</tr>
<tr>
<td>Banks &amp; ATMS</td>
<td>13</td>
</tr>
<tr>
<td>Credit Cards</td>
<td>14</td>
</tr>
<tr>
<td>Currency</td>
<td>14</td>
</tr>
<tr>
<td>US Embassy</td>
<td>14</td>
</tr>
<tr>
<td>General Health &amp; Safety</td>
<td>15</td>
</tr>
<tr>
<td>Safety</td>
<td>15</td>
</tr>
<tr>
<td>Medical Care &amp; Medications</td>
<td>15</td>
</tr>
<tr>
<td>Drinking Water</td>
<td>15</td>
</tr>
<tr>
<td>Fitness</td>
<td>15</td>
</tr>
<tr>
<td>Personal illness</td>
<td>15</td>
</tr>
<tr>
<td>Emergency health care</td>
<td>16</td>
</tr>
<tr>
<td>Natural disasters, civil unrest, &amp; public health crises</td>
<td>16</td>
</tr>
<tr>
<td>Evacuation locations</td>
<td>16</td>
</tr>
<tr>
<td>APPENDIX A Detailed safety &amp; security</td>
<td>17</td>
</tr>
<tr>
<td>Pre-Departure Preparation</td>
<td>17</td>
</tr>
<tr>
<td>ASU Risk Monitoring</td>
<td>17</td>
</tr>
<tr>
<td>Student Safety Precautions</td>
<td>17</td>
</tr>
<tr>
<td>Your Travel Safety</td>
<td>18</td>
</tr>
<tr>
<td>While You Are Abroad</td>
<td>18</td>
</tr>
<tr>
<td>Personal Safety</td>
<td>18</td>
</tr>
<tr>
<td>Tips for Personal Safety</td>
<td>18</td>
</tr>
<tr>
<td>Road Safety</td>
<td>19</td>
</tr>
<tr>
<td>Water Safety</td>
<td>20</td>
</tr>
<tr>
<td>Safety &amp; Diversity</td>
<td>21</td>
</tr>
<tr>
<td>Compliance with Local &amp; National Laws Abroad</td>
<td>22</td>
</tr>
<tr>
<td>Make Copies of Important Documents</td>
<td>22</td>
</tr>
</tbody>
</table>
Welcome to Sarajevo!

Congratulations on being selected to study Bosnian, Croatian, and Serbian (BCS) in the Arizona State University Critical Languages Institute BCS program in Sarajevo! This booklet provides an orientation to the program and reference materials for your use during the program. Please ensure that read all the enclosed information carefully.

This handbook provides an orientation to the program and reference materials for your use during the program. This handbook is to be used as a guideline only. Information is subject to change. If you have a specific question regarding the program, please reach out to cli@asu.edu.
CLI-Sarajevo Important Contacts

The Sarajevo program is a cooperative effort of the Arizona State University Critical Languages Institute (CLI) and the Udruženje za jezik i kulturu Lingvisti language center's BCS for Foreigners program. You will work with staff from both of these two organizations during your time in Sarajevo.

**CLI Staff**

**CLI Main (Arizona) Office**
Phone: +1 (480) 965-4188
Email: cli@asu.edu

**James Edmonds**
CLI Director
Phone: +1 (480) 965-5128
WhatsApp, Viber, Signal: (803) 370-3794
Email: jmedmond@asu.edu

**Jafar Zadeh**
Program Coordinator
Email: jshokrol@asu.edu

**Theresa Zimm**
Sr. Program Coordinator
Phone: +1 (480) 965-7705
Email: Theresa.Zimm@asu.edu

**Sarajevo Contacts**

**Lingvisti office**
+387 33 645 343

**Sandra Zlotrg, Director**
sandra.zlotrg@gmail.com
Cell phone: +387 61 449 943

**Lamija Čengić, Staff**
Cell phone: +387 61 529 634

**Local Health & Emergency Contacts:**
**Sandra Zlotrg**
Cell phone: +387 61 449 943

**Lamija Čengić, Staff**
Cell phone: +387 61 529 634

**Emergency Numbers**

Fire.................................................................123
Police..............................................................122
Ambulance.......................................................124
Your Course

8-week courses in Sarajevo take place over two summer sessions. You will receive two grades, one for each session. You will take final exams at the end of each session.

7 + 4-week hybrid courses take place over three summer sessions. You will receive three grades, one for each session.

<table>
<thead>
<tr>
<th>CLI COURSE OVERVIEW</th>
</tr>
</thead>
<tbody>
<tr>
<td>8-week course Session A, Sarajevo</td>
</tr>
<tr>
<td>8-week course, Session B, Sarajevo</td>
</tr>
<tr>
<td>3½-week course, Session A, Tempe</td>
</tr>
<tr>
<td>3½-week course, Session B, Tempe</td>
</tr>
<tr>
<td>4-week course, Session C, Sarajevo</td>
</tr>
</tbody>
</table>

IMPORTANT: CLI Session dates do not match ASU Summer Session dates. Please use the dates above, not the ASU-wide Summer Session dates published by the ASU registrar’s office.

Important Dates

<table>
<thead>
<tr>
<th>8-week classes</th>
<th>Date(s)</th>
<th>7 + 4-week hybrid classes</th>
<th>Date(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Return all CLI forms</td>
<td>March 15, 2024</td>
<td>Return all CLI forms</td>
<td>March 15, 2024</td>
</tr>
<tr>
<td>Arrive in Sarajevo</td>
<td>June 16 or slightly before</td>
<td>Arrive in Tempe</td>
<td>May 26</td>
</tr>
<tr>
<td>CLI Summer Session A</td>
<td>June 17 – July 16</td>
<td>CLI Summer Session A</td>
<td>May 27 – June 19</td>
</tr>
<tr>
<td>Add/Drop for Session A</td>
<td>June 19</td>
<td>No Class; Memorial Day</td>
<td>May 27</td>
</tr>
<tr>
<td>CLI Summer Session B</td>
<td>July 17 – August 09</td>
<td>Add/Drop for Session A</td>
<td>May 29</td>
</tr>
<tr>
<td>Add/Drop for Session B</td>
<td>July 19</td>
<td>CLI Summer Session B</td>
<td>June 20 – July 12</td>
</tr>
<tr>
<td>Last day of class</td>
<td>Aug 09</td>
<td>Add/Drop for Session B</td>
<td>June 22</td>
</tr>
<tr>
<td>Depart Sarajevo</td>
<td>Aug 10 or slightly later</td>
<td>No Class; National Holiday</td>
<td>July 4</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Travel to Sarajevo</td>
<td>July 13 – July 14</td>
</tr>
<tr>
<td></td>
<td></td>
<td>CLI Summer Session C</td>
<td>July 15 – Aug 09</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Add/Drop for Session C</td>
<td>July 17</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Last day of class</td>
<td>Aug 11</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Depart Sarajevo</td>
<td>Aug 12 or slightly later</td>
</tr>
</tbody>
</table>

No class for Tempe programs on:
May 27th – Memorial Day
July 4th – National Holiday (Tempe-only)

*If you need to arrive in Tempe a day or two early, let us know at cli@asu.edu.

Books and Computers

Bring a laptop or tablet if you can. WiFi is widely but not universally available. WiFi will be available in the apartments.

Academic Load and Extracurricular Activities

CLI classes meet for half of each day. Each class provides the equivalent of a week’s regular instruction. Each day, you will be expected to complete a week’s worth of homework and learn a week’s worth of vocabulary, in addition to participating in program projects and activities. Please keep this in mind. Opportunities for independent travel during the program will be limited.
Travel and Visas

What to Pack
Be aware of weight and size restrictions for backpacks and carry-on suitcases for ALL flights as regulations may vary by airline. Pack small enough and light enough for the most restrictive airline in your itinerary. Students are highly advised against checking bags as lost luggage may not be recovered.

Backpack
- Passport*
- Cash, credit cards, ATM card*
- Cell phone, charger, earbuds/headphones*
- Laptop, charger, adapters
- Portable power bank (optional)
- Change of clothes (including undergarments)
- Extra jacket/sweater/sweatshirt/or light blanket
- Travel pillow, ear plugs, eye mask for sleeping
- Toothbrush, floss
- Combs/Brush
- Glasses/contacts with case/sunglasses (inexpensive)
- Essential medications and prescriptions (Make sure your prescription meds are not controlled substances in-country)
- Toiletries, including deodorant, hand sanitizer, toothpaste, contact lens solution, nothing over 3 oz, all should fit into 1 quart-sized Ziploc bag
- Small medicine kit (Imodium, Advil/Tylenol, Pepto Bismol (comes in tablets), several band-aids, thermometer, Neosporin, cold medicine, Benadryl)
- Reusable Water Bottle (empty)
- Snacks for flight
- Printed boarding passes (in case your phone is lost)

☐ Printed flight confirmations
☐ Copy of passport/visa
☐ Photocopies of bank cards/credit cards
☐ Pen (for filling out customs entry form)
☐ Reading material or e-reader
☐ Face masks, 2-3 (just in case)
☐ Sanitizing Wipes (optional)
☐ Small Kleenex Packet
☐ Feminine products
☐ Small bag/purse for everyday use
*Keep these on your person while traveling

Airplane Outfit
Wear comfortable clothes and dress in layers. You may decide to wear your pair of comfortable shoes on the flight or your hiking boots, depending on suitcase space.

Suggestions
Roll clothes and/or use packing cubes to save space. Also, don’t bring anything you care about and don’t over-pack. You’ll want some space for souvenirs on the way back and you also won’t feel bad if you must leave a few things behind.
### Carry-On Suitcase (should you want/need one)

- Pants/Skirt (2-3)
- Shorts (2-3)
- Short-sleeve shirts/blouses (5)
- Long-sleeve shirts/blouses (3)
- Nicer shirt (button down or blouse) (1)
- Sweatshirt/Light sweater (1)
- Socks (5 pairs)
- Undergarments (5 pairs)
- Sleepwear (1)
- Belt (1)
- Comfortable Walking Shoes (1 pair)
- Hiking Boots (1 pair)
- Sneakers (1 pair, optional)
- Ball cap (optional, non-military design or insignia)
- Rain Poncho
- Sunscreen
- Razor (not electric)
- Small shampoo/conditioner/soap (only enough for 1 week) - put in sealed quart-sized bag to protect the contents of your suitcase.
- Cosmetics
- Feminine Products
- Passport-sized photo for local ID card
- Trinkets/Small gifts for your host family/teachers (optional)

### Do Not Pack (Buy in Sarajevo)

- Towels
- Toilet paper
- Umbrella
- Additional Soap / Shampoo / Detergent
Arrival and Departure

CLI students arrange their own travel.

8-week students should plan to arrive at Butmir International Airport, SJJ, on or before **June 16**th and to depart on or slightly after **August 10**th.

4-week students should plan to arrive at Butmir International Airport, SJJ, on or before **July 14**th and to depart on or slightly after **August 10**th.

Sarajevo International Airport ([http://www.sarajevo-airport.ba/](http://www.sarajevo-airport.ba/)) lies 6 km southwest of downtown Sarajevo. CLI staff will meet you at SJJ, but the airport is easily accessible by taxi.

Visas

U.S. citizens may enter and reside in Bosnia-Herzegovina for up to 90 days without a visa. No visa is required for your CLI program.

Pick-Up

A CLI representative will meet you at the airport and take you to your housing location. Please inform CLI, by phone and/or email, of any changes to your itinerary.

Carrying Your Passport

You are advised to carry identification with you in Bosnia-Herzegovina at all times. Carry your passport (or a copy with a note explaining where the original is) at all times. You can be subject to fines if unable to produce identification when asked.
Financial Matters

Billing Schedule
All CLI-related charges will be billed to your ASU student account, accessible through the main student portal, [http://my.asu.edu](http://my.asu.edu), on the following schedule:

<table>
<thead>
<tr>
<th>FEE</th>
<th>POST DATE¹</th>
</tr>
</thead>
<tbody>
<tr>
<td>8-week program</td>
<td></td>
</tr>
<tr>
<td>$500 (non-refundable)</td>
<td>When you enroll in class</td>
</tr>
<tr>
<td>remainder of program fee</td>
<td>Second day of summer session 1</td>
</tr>
<tr>
<td>4-week program</td>
<td></td>
</tr>
<tr>
<td>$500 (non-refundable)</td>
<td>When you enroll in class</td>
</tr>
<tr>
<td>remainder of program fee</td>
<td>Second day of class in Sarajevo</td>
</tr>
</tbody>
</table>

All fees non-refundable once posted

¹ The Post Date is the date the charge appears on your student account. Payment is due on the 25th day of the month following the post date (and is indicated on your student account online).
Insurance

All participants are covered under Cultural Insurance Services International’s insurance through Arizona State University’s Study Abroad office. You may access an overview of ASU’s CISI resources here, view instructions on how to use CISI overseas here, and read plan information and coverage details here.

One month before you depart, you will receive a welcome e-mail from CISI providing an insurance card and online access. Once you receive that welcome email information, you can login to the myCISI Portal. Register online with the login information from the email to access your electronic ID card, locate trusted providers, and arrange direct payments to your provider.

If you have not received a welcome email from CISI one month prior to departure, please contact studyabroad@asu.edu.

We strongly recommend you download the myCISI app to your smart phone to have the most up-to-date list of trusted providers. Students must keep all receipts for medical coverage received in Sarajevo and apply to CISI for reimbursement.

If you are involved in a medical emergency abroad, go to the nearest physician or hospital and then contact CISI. If possible, call CISI before you seek medical treatment so that payment can be arranged for your services. The number is +1 (603) 952-2660 (Collect – Outside the US).

CISI has a number of preferred providers in Sarajevo. For treatment at any of the below listed facilities a case should be opened with CISI On Call so that a Guarantee of Payment (GOP) can be placed for treatment. You can call CISI On Call at +1 (603) 952-2660.

- Polyclinic Sanasa. Grbavika 74, Sarajevo, 71000 Bosnia and Herzegovina. Phone: +387.33.661.840.
- Klinicki Centar Univerziteta u Sarajevu. Bolnicka 25, Sarajevo, 71000 Bosnia and Herzegovina. Phone: +387.33.297.000.
Transcripts, Credit Transfer, Auditing
Participants in 7- or 8-week courses receive 3 or 4 credits per term.

Participants in 4-week courses receive 3 credits total.

All CLI courses must be taken for credit. You cannot audit a CLI class.

To request a copy of your ASU transcript, visit http://my.asu.edu and click on the “Grades and Transcripts” tab in the “My Classes” section of the homepage. You will need your ASURITE username and password.

Please consult your university’s registrar’s office regarding fees and procedures for transfer of ASU credit.

Your ASU Student Account
Every student receives an ASU e-mail account, even students studying abroad. It is important that you check it or set it to forward to an account that you check.

Past students who failed to check their ASU mail have missed events and incurred late fees because they did not receive the messages sent to them by the ASU system.

You can configure your ASU account to forward using the MyASU. (http://my.asu.edu ; Click the “profile” tab, then look in the “Contact Details” section for the “Update Email Forwarding” link).
Housing and Logistics

Placement Exam
CLI-Sarajevo staff will administer a placement exam on the first day of class. If necessary, they will reassign students. Their decisions are final. That said, the ASU placement test you took before enrolling is a very good indicator of the class you will be placed into. If you have concerns about your placement, please speak to CLI staff.

Housing
You will live in Sarajevo in a shared apartment. You are encouraged to communicate with your housemates in BCS at all times.

CLI will distribute housing information during pre-departure orientation, including information about food, laundry and general expectations.

If you have any questions or concerns about your housing in Sarajevo, please do not hesitate to bring them to the attention of the CLI-Sarajevo staff.

Cell phones
Each CLI student will receive a local cell phone with a pre-set number of minutes. CLI-Sarajevo staff will review cell phone policies and instruct students on how to add minutes to their phones during in-country orientation.

Code of Conduct
You are required to adhere to the Code of Conduct you signed as part of your intake materials as well as the Code of Conduct for students staying with host families, which all students sign before departure.
About the Location
Region, Safety, Etiquette, Resources

Udruženje Lingvisti
CLI summer programs are hosted by the Udruženje Lingvisti Language Center, a private language school providing BCS training for foreigners. All classrooms have Wi-Fi. CLI works closely with the Udruženje to ensure a smooth articulation between U.S. and Sarajevo-based courses.

The City of Sarajevo
For an up-to-date introduction to Sarajevo and the rest of Bosnia and Herzegovina, see http://wikitravel.org/en/Sarajevo.

Culture Shock
Culture shock is normal and nearly universal. You are virtually guaranteed to experience it throughout your trip (and after your return). ASU will discuss during your orientation the symptoms and stages of culture shock and suggest ways to deal with its effects. As your orientation staff will emphasize, recognizing the symptoms is 75% of the battle. Students who recognize culture shock when they experience it are much more likely to adapt and respond effectively than students who experience culture shock without understanding what is happening to them.

Meals & Lunch Options
Students prepare their own meals in their apartment or purchase meals locally.

Internet
Udruženje Lingvisti provides wifi access. Wifi will be available in CLI student housing.

Printing
Udruženje Lingvisti does not provide printing services. If you need to print, you may use any of the numerous copy shops in the city.

Banks & ATMS
ATMs are plentiful in Sarajevo and they are connected to most major networks. Most students carry cash enough for a week or two, but rely on ATMs to “recharge.” Contact program staff if you have concerns about your bank’s network being present in Sarajevo.

Be sure to tell your credit card company that you are traveling to Bosnia-Herzegovina. Otherwise your card may be disabled for security reasons while you are overseas. Most US banks now allow you to input your itinerary on their website; if not, call the customer service number on your card to notify them.
Credit Cards
Although credit cards are accepted in some locations, Sarajevo is largely a
cash economy. Bring cash with you and use ATMs inside banks only to
withdraw additional funds as needed.

Card fraud may a problem. There are numerous free-standing ATMs and
ATMs in stores, but it is always safer to rely on ATMs in banks.

Do not assume it is safe to pay with a card, even where cards are accepted.
Instead, withdraw money from trusted ATMs and pay in cash.

Currency
The official currency of Bosnia-Herzegovina is the Convertible Mark (BAM). The exchange rate as of March
24th, 2023, was BAM 1.82 to the dollar.

US Embassy

1 Roberta C. Frasure St., Sarajevo 71000, Bosnia and Herzegovina
Phone: +387 33 704-000
Emergency Hotline: (+387 33) 704-000
Fax: +387 33 659 722
https://ba.usembassy.gov/
E-mail: sarajevoacs@state.gov
General Health and Safety

Safety
Sarajevo is generally safe, but street crime does occur and tourists can be targeted. Petty crime is particularly common near establishments favored by foreigners.

Avoid walking alone after dark, and take normal precautions: don’t flash cash, don’t dress ostentatiously, etc. Avoid large crowds or demonstrations.

The U.S. Department of State recommends that you change your route and routine frequently, and that you pay close attention to your surroundings.

Medical Care and Medications
Leave a copy of your insurance information at home with a person empowered to make medical decisions on your behalf (parent, guardian, other named individual).

Keep a copy of your insurance card with you at all times.

Inform CLI staff immediately if a medical situation occurs

Emergency assistance is available 24/7.

Bring any and all prescription medications with you.

You do not need to bring common over-the-counter products, like cold medicine or vitamins. There are easily available in Sarajevo.

Drinking Water
As in most parts of the world, tap water in Sarajevo and vicinity should NOT be considered safe. Please drink only bottled water or water that has been boiled. Do not drink beverages with ice cubes. Avoid shaved ice desserts. Be careful not to consume tap water when brushing teeth (use bottled water). When in doubt, err on the side of caution.

Fitness
There numerous gyms and fitness centers and gyms found around Sarajevo. You may do a google search for fitness centers near your homestay location, or ask your homestay family about a gym or fitness center in their area.

Personal illness
In case of personal illness, contact your resident director or your local health contact. (See contact pages at the beginning of the book. Your resident director or health contact will accompany you to the doctor’s office. If you go to a physician or health clinic, be sure to save the receipts so you can file for reimbursement when you get home. CISI’s recommended providers are:
• Polyclinic Sanasa. Grbavica 74, Sarajevo, 71000 Bosnia and Herzegovina. Phone: +387.33.661.840.
• Klinicki Centar Univerziteta u Sarajevu. Bolnicka 25, Sarajevo, 71000 Bosnia and Herzegovina. Phone: +387.33.297.000.

**Emergency health care**

If you need emergency health attention, call an ambulance, then call your resident director or local health contact. All numbers are indicated on the “Important Contacts” page at the beginning of the book.

**Natural disasters, civil unrest, and public health crises**

In case of natural disasters, civil unrest, or public health crisis, you may be required to evacuate. Follow the following steps:

1. Contact your resident director or local health contact for instructions.
2. If you cannot make contact by phone, e-mail or smartphone app, gather your belongings and proceed to the primary evacuation location.
3. If the primary evacuation location is unsafe, proceed to the secondary evacuation location.

**Evacuation locations**

- Primary evacuation location: Mercator shopping center at Ložionička street (next to our school)
- Secondary evacuation location: parking lot in front of the National Museum at Zmaja od Bosne street
APPENDIX A

Detailed safety and security

Pre-Departure Preparation
Your safety and security abroad begins with intentional preparation prior to your departure. This handbook has outlined a number of these preparations already, including storing important phone numbers and contact information to take with you, assessing your personal health, and being prepared ahead of time for potential emergencies. In this section, you will learn a little about the steps ASU takes to maximize the safety of our study abroad programs, as well as steps you should follow to take your safety and security into your own hands.

ASU Risk Monitoring
The ASU Study Abroad Office (CLI) uses various sources of information to assess risk pertaining to overseas study, including in areas of political or social unrest, terrorism, and the threat and actions of war. These sources include, but are not limited to, the following:

- U.S. Department of State (DOS) - the Study Abroad Office monitors U.S. Department of State travel advisories and warnings and regular consults the DOS Country-Specific Information to identify known risks in all ASU study abroad program locations.
- Overseas Security Advisory Council (OSAC) - ASU is a member of OSAC, a division of the Bureau of Diplomatic Security in the U.S. Department of State. This gives us access to daily international news digests, as well as a direct line of contact to the U.S. Department of State’s regional security analysts.
- ASU Study Abroad Health and Safety Committee - Representatives from the Office of the Provost, General Counsel, and Risk and Emergency Management regularly review study abroad programs in locations of concern, advising CLI on issues related to travel in risky locations.
- PULSE – ASU coordinates with this consortium of security professionals from more than 50 other institutions.

Student Safety Precautions

- Prior to your departure, register for the state department Smart Traveler Enrollment Program (STEP). This free service is specifically geared toward students living or traveling in a foreign country. STEP allows you to enter information about any upcoming trips abroad so that the Department of State can better assist you in an emergency. Also, by providing your email address, you will be added to a consular listserv to receive local security updates related to road closures, transportation strikes, civil unrest, etc.
- Review travel websites, consular reports, and the Department of State Country Information before traveling. Be mindful that a normally peaceful place can erupt in violence due to protests, elections, or other current events. Public opinion about Americans can change quickly around the world depending on current events and U.S. actions, so keep up on what is going on around your region of the world and back home in the U.S.
- Inquire with the U.S. Consulate before you leave home or as you enter a large city about any local unrest or for advice about areas to avoid.
- If you have the opportunity to travel during your program, e-mail your travel itinerary and details to your Faculty Director and to your Study Abroad Office International Coordinator.
Your Travel Safety

ASU takes all reasonable steps to help students be safe during their study abroad program. However, the most important person responsible for keeping safe is you, the student.

- You are responsible for reviewing the safety information provided to you by ASU and your program leaders, providers, and host institutions.
- You are responsible for handling the advice provided by local staff about how to stay safe abroad, particularly when on your own.
- You are responsible for choices you make that may reasonably jeopardize your health or safety, or the health and safety of those around you.

While You Are Abroad

While traveling to another country is not inherently dangerous, it is important to be cognizant of your surroundings and to understand that your host culture might be drastically different than your own. Both before you leave and once you arrive in your program’s location, your program leaders will facilitate an orientation, which will offer tips and suggestions for staying safe in your particular location. Though you will often be traveling as part of a group, we hope that you will find time to travel independently, whether that be before, during, or after the official program dates. In this section, we include general safety advice to prepare you in advance for your time abroad.

Personal Safety

- Be informed. Watch and learn what the locals are doing, and follow their lead. If you have questions pertaining to safety issues in your host country, ask your Faculty Director or Program Assistant.
- Learn the local equivalent to “911” in your host country.
- Exercise extreme caution when swimming abroad, particularly in developing countries where emergency services may not be readily available. In locations that experience heavy seasonal rains, currents can rapidly change in strength and speed. Swim only at designated beaches with clear warning systems, and never swim alone. Swim between the flags only where a lifeguard is present and heed all warning signs/flags. Never consume alcohol before or during swimming activities.
- Each ASU study abroad program will be a little different, but in all cases, keep your passport, credit cards, and travel documents in a safe place. Depending on the situation and your program leader’s advice, this might mean keeping these items in a money belt or inside pouch. In other situations, it may be safer to keep these items in a hotel safe and carry copies of these documents instead. If you are unsure, ask your program leaders.
- When traveling on your own, try not to arrive at an unknown town late at night, especially if you haven’t made arrangements for spending the night. Make sure you have a reservation before arriving at a hotel or hostel because space can be limited.
- Avoid demonstrations. In many countries around the world, demonstrations occur frequently (sometimes without warning) and can escalate into violence. You are best advised to avoid any demonstration that you may come across while traveling abroad – better to be safe than to be caught in a violent protest (or a violent response from local authorities).
- If traveling on your own before or after your program, be sure to reference the CLI website for tips on safe housing abroad.

Tips for Personal Safety

- Be aware of your surroundings at all times! Anything that could distract your attention (someone asking the time, asking directions, spilling something on you, etc.) is an opportunity for theft.
- Always have everything of value (passport, money, important documents, etc.) on your person in a money belt or inside pouch, and never leave your bags unattended. **Do not carry your passport or large amounts of money in your purse or backpack.**
- When sleeping on a train, keep your backpack by you and wrap the strap around your arm or leg.
- Be especially careful in crowds where pickpockets are likely to gather.
- Leave any expensive or irreplaceable jewelry at home as well as any other items you would be devastated to lose. Avoid wearing expensive jewelry or clothing, and try not to provide any overt indication of wealth.
- Be cautious of anyone asking you for money. Giving money is a personal decision, but use common sense. If you are in an uncomfortable situation, say "no" forcefully and leave.
- Follow the advice of local and international authorities.
- Avoid the vicinity of any public demonstrations.
- Avoid overnight travel by road.
- Avoid travel to any location where the U.S. government has restricted or forbidden U.S. government personnel from visiting.
- Walk with a purpose; try to avoid using maps while walking around – prepare your route before you begin your journey.
- Do not be tied to your smart phone – Look up from your phone, make eye contact, note driver, car and license, be aware of the logistics, people meeting you, where you are going etc.;
- Do not accept rides or drinks from strangers.
- Travel with someone, whenever possible – avoid walking around alone in an unfamiliar environment, especially after dark.
- Do not be complacent (even if you have been there before, know everyone etc.) - treat each trip as if your first, be aware of surroundings, know your plans for logistics, etc.;
- Consider removing any banking apps from your smart phone (consider also removing any passwords or other sensitive information stored on your phone).
- Consider editing your contact list in your phone (if using personal phone) in case of a lost or stolen phone.

Road Safety
Traffic accidents are a leading cause of death of Americans abroad, particularly among college students. Contrary to popular belief, this is not just a risk of the developing world

- 85% of fatal crashes occur in industrialized countries, according to the Association of Safe International Road Travel (ASIRT). Travelers can minimize their risk by assessing the road culture in travel areas and implementing safety precautions before traveling by road.

ASIRT suggests that travelers:

- Select the safest form of transportation in the travel area
- Avoid late-night road travel in countries with poor safety records and/or mountainous terrain
- Understand how seasonal hazards affect road conditions
- Know the dates of local holidays (when road accident rates rise) Additional

Suggestions for pedestrians are:

- Be aware of traffic patterns in the travel area (they may be very different from those in the U.S.)
- Be especially alert at intersections
- Wear reflective clothing if jogging at dusk or dawn (especially in locales where jogging may be uncommon)
- Do not walk where pedestrians cannot easily be seen
- Remember that most road fatalities are pedestrians
Avoid hitchhiking

Additional suggestions for passengers are:

- Avoid riding with a driver who appears intoxicated, irrational, or over-tired
- Always ride in the back seat of a taxi cab
- Wear seat belts whenever possible

While many travelers may be tempted to rent cars, mopeds, or motorbikes during their time abroad, they often do so without regard to the risks of driving in a country whose rules of the road are unfamiliar. Although it may seem fun or convenient to travel this way, ASU strongly recommends against students renting or driving any kind of motorized vehicle abroad.

Rest assured that your program leaders carefully consider road safety when determining modes of transportation to/from any program activities. Road travel in some developing countries poses additional road risks. Public transportation in some areas may consist of overcrowded, overweight, and top-heavy minivans or buses. Taxis may not appear to be in good condition, and drivers may or may not be licensed. Sidewalks may or may not be lit, or exist at all.

More information about safe road travel is available on the CLI website.

**Water Safety**

River and ocean currents have the potential to be swift and dangerous. There may be no lifeguards or signs warning of dangerous beaches. It is critical that you exercise extreme caution when swimming abroad, particularly in developing countries where emergency services may not be readily available. In locations that experience heavy seasonal rains, currents can rapidly change in strength and speed. Oftentimes individuals from non-coastal areas lack experience in assessing ocean currents for riptides and other water hazards related to coastal life. When possible, swim at designated beaches with clear warning systems. Swim between the flags only where a lifeguard is present, and never swim alone. You should not consume alcohol before or during swimming activities. If you are unsure which locations you should avoid, consult your program leaders.

Consider the following in order to keep safe:

- Be clear about your swimming abilities
- Stay in areas designated by program leaders
- Heed all warning signs/flags
- Do not swim in unfamiliar bodies of water or at isolated beaches
- Never swim alone
- Never swim while under the influence of alcohol or drugs
- Never dive head-first
- Check local information for details of tides, currents, and pollution
- Rip currents and undertows can be very common at many beaches
- Do not swim where there are no lifeguards present, whenever possible.
- Check for possible hazards from jellyfish, sea urchins, coral, sea snakes, sharks, and venomous fish. Saltwater crocodiles live in coastal estuaries in many countries.
- Human sewage and animal feces make some beaches no-go areas for swimming or even wading
- If you find yourself unable to reach shore, wave your arms and yell for assistance

**How to Avoid and Survive Rip Currents**

Rip currents are strong and narrow currents of water which move away from the shore. They are dangerous even for strong swimmers. Rip current speeds are typically 1-2 feet per second. However, speeds as high as 8 feet
per second have been measured; this is faster than an Olympic swimmer. Thus, rip currents can sweep even the strongest swimmer out to sea. The following tips will help you swim safe.

When at the beach:

- Whenever possible, swim at a lifeguard-protected beach
- Never swim alone
- Learn how to swim in the surf. It is not the same as swimming in a pool or lake
- Be cautious at all times, especially when swimming at unguarded beaches. If in doubt, do not go out!
- Obey all instructions and orders from lifeguards. Lifeguards are trained to identify potential hazards. Ask a lifeguard about the conditions before entering the water. This is part of their job.
- Stay at least 100 feet away from piers and jetties. Permanent rip currents often exist alongside these structures.
- Consider using polarized sunglasses when at the beach. They will help you to spot signatures of rip currents by cutting down glare and reflected sunlight off the ocean's surface.
- Pay especially close attention to children and elderly when at the beach. Even in shallow water, wave action can cause loss of footing.

If caught in a rip current:

- Remain calm to conserve energy and think clearly
- Never fight the current
- Think of it like a treadmill that cannot be turned off; instead you need to step to the side
- Swim out of the current in a direction following the shoreline. When out of the current, swim at an angle -- away from the current -- towards shore.
- If you are unable to swim out of the rip current, float or calmly tread water. When out of the current, swim towards shore.
- If you are still unable to reach shore, draw attention to yourself by waving your arm and yelling for help

If you see someone in trouble, do not become a victim too:

- Get help from a lifeguard.
- If a lifeguard is not available, have someone call 9-1-1 or the local emergency number
- Throw the rip current victim something that floats -- a lifejacket, a cooler, an inflatable ball
- Yell instructions on how to escape
- Remember, many people drown while trying to save someone else from a rip current

**Safety and Diversity**

We are proud to send a diverse population of ASU student ambassadors abroad, but we want you to recognize that certain groups of people may be treated much differently in a different culture than in the US. Be aware of how you identify yourself or may be identified as by people in your host country (gender, religious affiliation, LGBTQIA, race, etc.), and educate yourself as to appropriate behaviors. Try to follow the etiquette of your host country.

Always socialize in pairs or groups, be aware of your surroundings, and have the phone number and enough money for a taxi home.

If you are verbally hassled on the street, doing anything but ignoring it may worsen the situation. If you feel harassed and ignoring does de-escalate, if you are touched, or if your safety is threatened, it may be appropriate
to yell out, defend yourself, and inform the local authorities and your program leaders. Again, your program leaders will cover issues relating to safety and diversity at both your pre-departure and on-site orientations.

Additional advice for various diverse populations is available on the CLI website.

Compliance with Local and National Laws Abroad

Students must comply with local rules and expectations as with national laws. Most host countries have laws similar to the laws governing the U.S., and law-abiding students need have no fears. However, law enforcement and court procedures may differ sharply, and students should not assume that offenses largely ignored in the U.S. are also taken lightly abroad. Some laws (often drug laws) are more strictly enforced for foreigners than they are for locals, and harsh penalties often govern drug possession and trade. American students may be particularly vulnerable to accusations. Those who sell drugs to Americans are often those who inform. Punishment for drug offenses that may be considered minor by U.S. law may be as severe abroad as life in prison or death!

Make Copies of Important Documents

One more way to help protect your security prior to departure is to make copies of your important documents including your passport, visa (if applicable), credit and debit cards, your CISI insurance card, and any other necessary travel documents. Leave one set of these copies at home with a loved one, and take one set with you in case you lose one of your important documents.

i Water Safety information from Northwestern University and the University of California Education Abroad Program.